

From: "Jason Glantz" <jglantz@cityofportorchard.us>
To: "Nathan Lynch" <nlynch@cityofportorchard.us>
Date: 3/14/2016 4:31:30 PM
Subject: FW: Your request to join the TASER Law Enforcement Community

J. Glantz

Sergeant

546 Bay St.

Port Orchard, WA 98366

jglantz@cityofportorchard.us

360-876-1700 - office

360-876-5546 - fax



From: Training [mailto:training@taser.com]
Sent: Wednesday, March 09, 2016 2:56 PM
To: Jason Glantz
Subject: RE: Your request to join the TASER Law Enforcement Community

There are three ways to register:

1. Have the officer and finance sit together to log in and register
2. Have someone log into the student's actual account, using that specific student's username and password
3. Have the student choose the "Bill Me/PO" payment option. They can input anything as a PO number (12345, abc, whatever), and it will actually complete the registration. The officer/student will then receive an email that will have the actual invoice attached AND a link to "Pay Now" by credit card. They will need to forward that email to whoever is making payment

Please feel free to forward the following registration directions:

1. Go to <https://www.taser.com/training> and click on the "Search Upcoming Classes" option
2. Either Sign Up OR Sign In for TASER Communities. If registering for the first time, there can be a 48 business approval process before getting access.
3. Once approved they'll be able to see the list of classes. (Please note, only the person logged in will be able to see either NEW or the RECERT classes only, not both)
4. Click on the "Event Name" for the course they want
5. Click on "Add to cart" in the upper right hand corner of the page
6. Choose either Credit Card OR Purchase Order
7. "Proceed to checkout" in bottom right of screen
8. Input payment information & choose "Order for these items complete"
9. Authorize scroll pop up
10. DONE!
11. Check your email for confirmation/invoice/receipt

From: Jason Glantz [mailto:jglantz@cityofportorchard.us]
Sent: Wednesday, March 09, 2016 3:38 PM
To: Training
Subject: RE: Your request to join the TASER Law Enforcement Community

Hi Jennifer,

We just assigned a new officer as a taser instructor. What does he have to do next so that he's ready for the upcoming course

6/1/2018

next month?

Thank you.

J. Glantz

Sergeant

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From: Training [<mailto:training@taser.com>]

Sent: Monday, February 22, 2016 2:42 PM

To: Jason Glantz

Subject: RE: Your request to join the TASER Law Enforcement Community

I've just added one more seat.

From: Jason Glantz [<mailto:jglantz@cityofportorchard.us>]

Sent: Monday, February 22, 2016 3:32 PM

To: Training

Subject: RE: Your request to join the TASER Law Enforcement Community

Hi Jennifer,

I wanted to sign up an officer for the 4/6/16 – 4/7/16 instructor class in Kirkland, WA., but it's full. We just lost our only instructor to another agency. Is there any way to squeeze in one more officer?

Thank you.

J. Glantz

Sergeant

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From: Training [<mailto:training@taser.com>]

Sent: Monday, February 22, 2016 11:56 AM

To: Jason Glantz

Cc: Sara Morrell

Subject: RE: Your request to join the TASER Law Enforcement Community

Thank you! I've changed his department name at least and hope he contacts us with the rest of his information.

I just went in and expedited your own account. You should have received the email invite which will have you "Login" to create your own password. Please note, that whoever is logged in would be the person registering. You cannot register people under 6/1/2018

your own username/password. Each person needs to have their own account (ties to payment, completed online work, certificate, etc.).

Sara – I just closed this class. ☺

From: Jason Glantz [<mailto:jglantz@cityofportorchard.us>]
Sent: Monday, February 22, 2016 12:08 PM
To: Training
Subject: RE: Your request to join the TASER Law Enforcement Community

Hi Jennifer,

His name is Officer Marvin McKinney. He transferred to the University of Washington PD in Washington State.

Thank you.

J. Glantz
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From: Training [<mailto:training@taser.com>]
Sent: Monday, February 22, 2016 11:06 AM
To: Jason Glantz
Subject: RE: Your request to join the TASER Law Enforcement Community

Good morning!

That is correct. However, would you please provide me your officer's name so I can see if he/she was already an Instructor? It's best to inform us of a department change so we can just update the profile instead of possibly creating a new one.

Sincerest Thanks!

Jennifer Bliven
Training Coordinator

TASER | Axon
Protect Life. Protect Truth.

From: Jason Glantz [<mailto:jglantz@cityofportorchard.us>]
Sent: Monday, February 22, 2016 12:02 PM
To: Training
Subject: FW: Your request to join the TASER Law Enforcement Community

To whom it may concern:

I used to be able to view new and refresher taser instructor classes by looking at the training on your website. Is the only way now to view it by registering? I just filled out the information below, because our instructor transferred to another department and I need to send another officer to become an instructor.

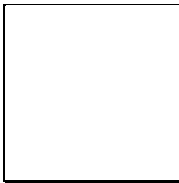
Thank you for your time.

J. Glantz
Sergeant

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360-876-5546 - fax



From: noreply@salesforce.com [<mailto:noreply@salesforce.com>] **On Behalf Of** donotreply@taser.com
Sent: Monday, February 22, 2016 10:58 AM
To: Jason Glantz
Subject: Your request to join the TASER Law Enforcement Community



Hello Jason Glantz,

Your request to join the TASER Law Enforcement Community has been received. The integrity of this law enforcement-only community is very important to us, so we thank you for your patience as we verify your request. You can expect a response within 2 business days.

While you're awaiting approval, feel free to browse knowledge articles on the public site and locate answers to commonly asked [questions](#) .

Thank you,
TASER International, Inc.
